ENGAGEMENT

Research and insights for development communications

# DIFFERENCES IN ATTITUDES AND ACTIONS IN GREAT BRITAIN 

## KEY INSIGHTS

O Both men and women are equally likely to read, discuss and share news related to global poverty (57\% of men, $55 \%$ of women)

O The greatest difference between men and women appears to lie in their values, morality and concern for global poverty: $55 \%$ of women say they are concerned or very concerned about global poverty compared to $46 \%$ of men.

O Men and women approach hands-on engagement differently: Women are more likely to purchase or boycott goods (32\% of women prefer this type of engagement compared with $24 \%$ of men), and women are more likely to donate or volunteer.

O Women are less likely to support cuts to the aid budget: only 19\% of women think the expenditure should be cut a great deal, compared to $28 \%$ of men.

FIGURE 1: TAKING ACTION


## GENDERED ENGAGEMENT JOURNEYS

When it comes to the actions taken to fight global poverty, and attitudes towards it, a gendered lens shows quantitative and qualitative differences in public engagement. DEL panel data shows that $20 \%$ of women report having donated money, compared with only $16 \%$ of men. Women are also more likely than men to buy or boycott goods aimed at reducing global poverty: 32\% compared to $24 \%$ of men. Conversely, men who do donate tend to donate more, with a median donation of $£ 30$ per year, compared to $£ 25$ for women.

Women's higher likelihood of donating, buying and boycotting is complimented by their comparatively higher sense of efficacy: overall, women's personal efficacy is $2 \%$ higher than men (a statistically significant finding), with $34 \%$ of men think they can't make any difference at all, compared to $26 \%$ of women. These findings beg the question: Are these differences in 'transactional' forms of engagement and efficacy reflected in different patterns of news consumption? Surprisingly, no:
both men and women consume and share information at similar rates. $57 \%$ of men and $55 \%$ of women read, watch, or listen to news about global poverty, while $37 \%$ of men and $40 \%$ of women discuss it, and $14 \%$ of men and $15 \%$ of women share it. In other words, while women are not more likely than men to be aware and interested in news about global poverty, they engage more via through donations and at their local charity shops.

A common belief among campaigners and communicators is that individuals go through an "engagement journey," where people who are more informed are more likely to take actions in support of their charities or NGOs of choice. Either because men "get stuck" at some point in this process, or because the "engagement story" might differ more substantially across genders, this shows the importance of gender in planning engagement campaigns. Next, we look at personal values and morality through the lens of gender, to connect the dots
between efficacy, action, and their drivers.

## BRINGING VALUES, GENDER \& EFFICACY TOGETHER

Personal values and morality are important drivers of action to address global poverty. Even more so than with actions and efficacy, our data show that these differ significantly between men and women. Our data show that women are more open to a cosmopolitan view of the world, are more concerned about global poverty, and have a higher sense of duty to act to address it: 70\% of women say they enjoy learning about other countries and their cultures, compared to 66\% of men; and $55 \%$ of women say they are concerned or very concerned about global poverty, compared to $46 \%$ of men. Similarly, when we ask them if helping people in need is the right thing to do: $73 \%$ of women agree, compared to $68 \%$ of men, all statistically significant differences.

While we can't make claims as to the channels and orders that connect values, actions and efficacy, even these results tell us something important for campaigners: it's commonly held wisdom that supporters eventually lose interest in donating as the efficacy of their actions comes into question, or concern diminishes in time.

FIGURE 2: VALUES AND CONCERN


But women, at least as far as our data suggest, are far more consistent in their actions: they donate more often, purchase and boycott more often, remain more concerned about global poverty, and remain slightly more convinced of their ability to make a difference. We also know that values, efficacy, and concern affect our attitudes towards official development assistance: unsurprisingly, we find gendered differences in that respect too.

## WHAT DO MEN \& WOMEN EXPECT FROM AID BUDGETS?

Women are more in favour keeping current aid expenditure levels: 33\% of women say they'd keep current aid expenditure in the UK compared to $29 \%$ of men, and $19 \%$ of women think the expenditure should be cut a great deal, compared to $28 \%$ of men. Women are also more likely to find aid effective, compared to men, their averages differing by about 3\%, a statistically significant result.

In terms of priorities in allocating aid money, men and women agree about the top three expenditure areas: water, health, and education. However, for women, women's equality is far more important ( $14 \%$ pick it as a priority, compared to $6 \%$ of men). Health is also more important ( $41 \%$ of women pick it as a top priority, compared to $34 \%$ of men), as is the provision of clean water ( $46 \%$ of women, compared to $41 \%$ of men). On the other hand, women think infrastructure spending is less of a priority (4\% of women, compared to $11 \%$ of men).

The biggest gender difference when it comes to attitudes towards aid, however, is based in values. When we ask whether aid should be used to promote the donors' national interests, reduce poverty in poor countries, or both, women overwhelmingly reject the national interest motivation, and shy away of the balanced option too: for 55\% of women, aid should mainly be used to fight poverty in poor countries, compared to $47 \%$ of men. Only 7\% of women think that national interests should prevail, compared to $15 \%$ of men.

FIGURE 3: AID PURPOSE


## TABLE 1: GLOBAL POVERTY PRIORITY AREAS

| AREA | MALE | FEMALE | DIFFERENCE | SIGNIFICANCE |
| ---: | :---: | :---: | :---: | :---: |
| Education | $30.70 \%$ | $31.30 \%$ | $0.60 \%$ | No |
| Health | $34.10 \%$ | $41.30 \%$ | $7.10 \%$ | Yes |
| Family planning | $15.20 \%$ | $17.90 \%$ | $2.80 \%$ | No |
| Access to water | $40.60 \%$ | $45.80 \%$ | $5.10 \%$ | Yes |
| Government | $19.30 \%$ | $15.80 \%$ | $-3.50 \%$ | No |
| Welfare | $10.30 \%$ | $12.00 \%$ | $1.60 \%$ | No |
| Energy | $10.70 \%$ | $4.30 \%$ | $-6.40 \%$ | Nos |
| Agriculture | $20.70 \%$ | $2.30 \%$ | $-3.60 \%$ | No |
| Economic growth | $17.80 \%$ | $17.10 \%$ | $-4.50 \%$ | No |
| Environment | $14.70 \%$ | $13.60 \%$ | $-0.90 \%$ | No |
| Debt relief | $5.70 \%$ | $13.90 \%$ | $-2.10 \%$ | No |
| Disaster relief | $24.60 \%$ | $3.60 \%$ | $2.70 \%$ | No |
| Migration | $4.50 \%$ | $27.30 \%$ | $1.10 \%$ | No |

## ARMED WITH EVIDENCE

These findings offer a key implication for engagement based on gender. There is clearly scope to develop targeted messaging to engage women on their interests in women's equality, access to health services, and clean water. There is no indication from our data that messages about provision of health services and access to clean water won't be effective with men, who largely support these goals too. Women are more likely to use charity shops though. This is a potentially
useful touchpoint to engage them in further action: leveraging on their morality can increase the likelihood of signing a petition or lobbying their MPs.

On the other hand, men are much less convinced about giving aid purely to reduce poverty in poor countries, and a targeted approach to reach those who believe in more mutual benefits of giving aid could be useful to increase their support. Men are less likely to visit charity shops, but they are high consumers of television news: using this touchpoint to message on the impact of their actions (efficacy)
is an opportunity to build further engagement with development organisations.

## BASIS FOR ANALYSIS:

The survey for the 2019 panel of the Development Engagement Lab was conducted online between 18 September and 10 October 2019 by YouGov. The analysis is based on 8,038 online interviews among the population in Great Britain age 18 and over.

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